



Corporate Terms and Conditions for Freedom Wheels Motorcycle Tours Australia

incorporating Sunshine Trike Tours Pty Ltd, and Noosa Trike Tours

Booking and Payment

Due to specific requirements for Corporate Booking's, Freedom Wheels require a minimum of **ONE MONTHS** notice for all booking's.

Payment in full is required at the time of booking.

Where final payment has not been received Freedom Wheels reserves the right to adhere to the [Cancellation/Refund Policy](#).

At the time of booking Freedom Wheels requires contact details for a minimum of 2 passengers attending the ride be provided.

Changes cannot be made once booking is complete except by special arrangements.

When booking your Tour with Freedom Wheels please advise us of any medical conditions or other information relevant to the safety of the passengers (e.g. asthma, allergies, heart conditions, epilepsy or pregnancy) or special requirements.

Dates of Operation

Due to the fabulous weather experienced on the Sunshine Coast of Queensland the team at Freedom Wheels are able to offer tours year round, excluding Anzac Day, Good Friday and Christmas and New Year Days.

Customised Tours

Freedom Wheels appreciate the specific needs associated with corporate events, and we are happy to work with your organisation to customise a suitable tour.

Information that may be relevant when making a customising a tour includes:

- ◆ Pick-up and drop-off locations can be altered to suit specific requirements. Please advise us if you have events planned prior to, or after, your Freedom Wheels tour
- ◆ Safety equipment must be fitted to each passenger – we generally allow 15 minutes at the start of each ride to ensure all passengers are correctly equipped
- ◆ The length of the tour is not comparable with Google map references. This is due to the type of vehicles being driven, and the time taken to mount and dismount the vehicles at each stop
- ◆ We recommend pre-ordering meals prior to the tour – the team at Freedom Wheels are happy to work with the corporate representative on these arrangements

Please contact the team at Freedom Wheels to discuss your specific needs.

Safety Requirements

The following safety requirements are applicable to all Freedom Wheels customers:

- ◆ Minimum age = 8
- ◆ All children (ages 8 - 16 inclusive) must be accompanied by a paying adult
- ◆ Combined maximum weight of 190kg for all trike tours
- ◆ Maximum weight of 110kg's for all bike tours
- ◆ No intoxicated passengers allowed on the vehicles

For comfort, safety and enjoyment Freedom Wheels recommend all passengers wear the following:

- ◆ Helmets (provided)
- ◆ Jacket (provided)
- ◆ Sunglasses (not provided – safety glasses available on request)
- ◆ Long pants (not provided)
- ◆ Enclosed shoes (not provided, and please no heels)

The staff and management of Freedom Wheels take all practicable steps to identify and minimise potential dangers. However, all passengers must follow our instructions and advice at all times. We reserve the right to withdraw any person who in our opinion is likely to endanger themselves, others or Freedom Wheels equipment.

On the day

Freedom Wheels will contact the nominated passenger/s a minimum 2 hours prior to confirm departure – where weather does not allow for the ride to commence refer to [Cancellation/Refund Policy](#).

Passengers are encouraged to bring a camera (although Freedom Wheels are not liable for any loss or damage to equipment).

Tour session length

All sessions commence at the scheduled booking time, and session times include the travel time back to the drop-off location. Freedom Wheels are happy to extend the length of a tour-please contact the staff to check availability and pricing.

For large groups : Please allow approximately 15 minutes for all passengers to be fitted with relevant safety equipment – this time is deducted off the tour session length.

N.B. Anything over Corporate booking time: (CHARGES WILL APPLY)

Where a passenger or passengers are more than 15 minutes late for a scheduled booking this time will be deducted from the length of the session.

Where a passenger or passengers are more than 30 minutes late the session will be considered to be cancelled and all monies forfeited as per the [Cancellation/Refund Policy](#).

Cancellation/Refund Policy

Where a tour has been cancelled due to adverse weather conditions the following conditions will apply:

- ◆ where a driver has postponed the Tour will be rescheduled for a later date at no additional cost
- ◆ where a passenger has cancelled the Tour all monies will be forfeited

Freedom wheels reserve the right to cancel a tour in the following circumstances:

- ◆ where there are outstanding monies owed for the Tour
- ◆ where there are circumstances beyond the control of Freedom Wheels (e.g. Act of God)
- ◆ other unforeseeable adverse circumstances

Where a Tour is cancelled by Freedom Wheels we will contact the nominated representative as soon as possible, and will rebook (where suitable) or refund all monies paid.

Please call STAFF at FREEDOM WHEELS ON 07 5485 3513 Or 0413 606 241